# ARISTOCRAT

# Oasis 11.5.2NV On-Line Slot Metering and Cashless Wagering System Suggested Trial Procedures

# On-Line Slot Metering System

# Meter Readings:

1. For 2 consecutive days each week during the trial period manually read and record the following meters (as applicable to your operation) for a sample of 25 slot machines. This sample should be representative of all slot machine platforms on the Aristocrat Metering System. These readings should be performed at a time that will minimize any timing difference between the manual readings and the system reports.

Coin In
Coin Out
Coin Drop
Attendant Paid Jackpots
Attendant Paid Canceled Credits
Physical Coin In
Physical Coin Out
Bill In
Machine Paid External Bonus Payout
Attendant Paid External Bonus Payout
Attendant Paid Progressive Payout
Machine Paid Progressive Payout

Additionally, for 5 multi-game machines in the sample manually read and record the coin-in meters for each active paytable.

- 2. Calculate the increment for the above listed meters and trace to the corresponding "Amount" on the <u>Machine Meters Report</u>. All variances should be investigated and resolved.
- 3. Trace all meter amounts on the <u>Machine Meters Report</u> to the corresponding variance report listed below:
  - a. Coin Drop Variance Report
  - b. Attendant Paid Payouts Variance Report
  - c. <u>Fill Variance Report</u> (meter fills = meter physical coin out (+) meter coin drop (-) meter physical coin in).
  - d. Bill In Variance Report
  - e. <u>Meter Win to Actual Taxable Net Win Variance</u> [meter win = meter coin in (-) meter coin out (-) meter machine paid progressive payout (-) meter machine paid external bonus payout (-) total of

meters accumulating attendant payouts {excluding attendant paid cancelled credits}].

- f. Multi-Game Coin In Variance Report
- 4. Additionally, for the 5 multi-game machines, calculate the increment in the sub-game coin-in meters and trace to the <u>Multi-Game Coin In Variance Report</u>.
- 5. Review the above listed variance reports. Investigate and resolve all variances between meter and system amounts.
- 6. Trace the "Coin In Amount" by machine from the <u>Machine Meters Report</u> to the "Coin In" column on the <u>Statistical Numeric Report</u>.
- 7. Trace the "Actual Bill In CUR" by machine from the <u>Bill In Variance</u>
  Report to the "Actual Bill In" column on the <u>Gross Drop Report</u>.
- 8. Trace the "Actual Coin Drop CUR" by machine from the <u>Coin Drop Variance Report</u> to the "Actual Coin Drop" column on the <u>Gross Drop Report</u>.

### Jackpot/Fills:

Each day accounting or auditing personnel shall:

- 1. Foot jackpot and fill slips and trace totals to the Jackpot Fill Activity Report.
- 2. Examine all jackpot and fill slips for completeness and regulation compliance.
- Review all jackpot and fill slips on the <u>Jackpot Fill Activity Report</u> for continuous sequencing. Investigate and resolve any noted sequencing errors.
- 4. Review the <u>Serial Exception Report</u> for propriety of transactions and unusual occurrences.
- 5. Review all voids and overrides for propriety and regulation compliance. Ensure that all voids are included on the <u>Jackpot Fill Ticket Void Report</u> and that all overrides are included on the Daily Override Report.
- 6. Trace the "Att Pd Payouts" in total from the <u>Jackpot Fill Activity Report</u> to the total "Actual Att Paid Payouts CUR" column on the <u>Attendant Paid Payouts Variance Report</u>. Investigate and resolve any differences.

7. Trace the "Fills" total from the <u>Jackpot Fill Activity Report</u> to the total "Actual Fill CUR" column on the <u>Fill Variance Report</u>. Investigate and resolve any differences.

# **Currency Counter Interface:**

- 1. Soft count room key employees should provide close supervision of all count personnel.
- 2. Accounting or auditing personnel shall compare the individual denomination totals and the grand total on the Cummins currency counter <u>Day Totals</u> to the totals on the Aristocrat <u>Day Totals</u>: <u>Manual Cash Ledger Report</u>. Additionally, trace the grand total on the Cummins currency counter <u>Day Totals</u> to the "Actual Bill In" grand total on the <u>Gross Drop Report</u>. Any discrepancies should be resolved prior to the generation/distribution of the slot statistical reports. Follow-up performed must be documented for subsequent Board review.

# Player Tracking:

- 1. Slot department key employees should provide close supervision of slot booth personnel and the personnel responsible for the inputting of customer information and the redeeming of points for player tracking.
- 2. Slot department employees should ensure that customers fully understand the operation of the player tracking promotion.
- 3. Each day accounting or auditing personnel shall:
  - a. Foot all points-redeemed documentation and trace to the system-generated totals.
  - b. Review all points-redeemed documentation for propriety.
  - c. Review all reports noting exceptions (i.e., a large number of points credited to a patron's account, changes in card reader values, deletions of members, etc.). Investigate and resolve any exceptions noted.

### BlackBart Reports:

 Trace the grand total Gross Drop on the <u>Gross Drop Report</u> to the Gross Drop total on the <u>Gross Drop Totals Report</u> and the <u>Statistical Numeric</u> Report.

- 2. Ensure that the grand total "Att Pd Payouts" on the <u>Jackpot Fill Activity</u> <u>Report</u> is included in the "Att Pd Payouts + Voucher Out" column total on the <u>Statistical Numeric Report</u>.
- 3. Trace the grand total of Fills on the <u>Jackpot Fill Activity Report</u> to the grand total of Fills on the Statistical Numeric Report.
- 4. Trace all grand totals on the <u>Statistical Numeric Report</u> to the grand totals on the Statistical Net Win Multi Denominational Report.
- 5. On a sample basis, such that each report is verified at least once, foot the system generated reports to verify the clerical accuracy of the reports.
- 6. On a sample basis verify the clerical accuracy of the actual hold percentage and the floor par percentage computation for the month-to-date, year-to-date, two-year-to-date, and life-to-date periods by individual machine on the <u>Statistical Numeric Report</u>.
- 7. Review the BlackBart <u>Audit Trail History Report</u> on a daily basis for propriety of transactions and any other unusual occurrences.
- 8. Once during the trial period, for the 5 multi-game machines in the sample:
  - a. Trace the "Sub-Game Coin In" from the <u>Multi-Game Coin In Variance</u> Report to the <u>Multi-Game Machine Hold Analysis Report</u>.
  - b. Recalculate the "Weighted Par %" on the <u>Multi-Game Machine Hold Analysis Report.</u>

### **Quickets Ticketing**

#### Meter Readings:

For 2 consecutive days each week during the trial period manually read and record the "voucher in" meter and the "voucher out" meter for a sample of 25 slot machines (representative of all slot machine platforms) on the Quickets ticketing system. These readings must be performed at a time that will minimize any timing difference between the manual readings and the system reports.

- 1. Trace the manual readings to the Machine Meters Report.
- 2. Trace the "Voucher In Amount" on the <u>Machine Meters Report</u> by machine to the "Meter Voucher In CUR" column on the <u>System Voucher In Variance Report</u>. Trace the "System Voucher In CUR" column by machine and in total to the <u>Voucher/Coupon Redeemed Report</u> (redeemed at machine).

- 3. Trace the "System Voucher In CUR" column by machine and in total from the System Voucher In Variance Report to the "System Voucher In DTD" column on the Voucher In Variance Report. Additionally trace the "Actual Voucher In CUR" column by machine and in total to the "Actual Voucher In" column on the Gross Drop Report.
- 4. Trace the "Voucher Out Amount" on the Machine Meters Report by machine and in total to the "Meter Voucher Out CUR" column on the System Voucher Out Variance Report. Trace the "System Voucher Out CUR" column by machine and in total from the System Voucher Out Variance Report to the Sequential Voucher/Coupon Report.

Note: A spreadsheet should be created for each of the comparisons in steps 1 - 4. Investigate and resolve all variances noted.

- 5. Review the <u>System Voucher In Variance Report</u> and the <u>System Voucher Out Variance Report</u>. Investigate and resolve all variances noted.
- 6. Review the <u>Voucher In Variance Report</u>. Investigate and resolve all variances noted.

### Vouchers and Reports:

Each day accounting or auditing personnel shall:

- For each cashier window, foot the validated jackpot/cashout vouchers and trace to the <u>Redeemed Voucher By Workstation</u> <u>Report</u>.
- 2. Examine 25 jackpot/cashout vouchers for completeness and regulation compliance.
- For 10% of the machines on the <u>Sequential Voucher/Coupon Report</u>, review all jackpot/cashout vouchers for continuous sequencing by machine. Additionally, verify that the beginning voucher number follows in sequence from the prior day's report. Investigate and resolve any sequencing errors noted.
- 4. Review all voids for propriety and regulation compliance. Ensure that all voided vouchers appear on the Voided Voucher/Coupon Report.
- Review the <u>Exceptions Report</u> and the <u>Machine Redemptions</u> <u>Pending Report</u> on a daily basis for propriety of transactions or unusual occurrences.

6. Balance the voucher reports for each day to verify the <a href="Voucher/Coupon Liability Report">Voucher/Coupon Liability Report</a> "Current Outstanding" amount. ("Current Outstanding" amount = "Current Outstanding" balance from previous day plus total vouchers on the <a href="Sequential Voucher/Coupon Report">Sequential Voucher/Coupon Report</a>, total vouchers on <a href="Voucher/Coupon Report">Voucher/Coupon Report</a>, and total vouchers on <a href="Expired Voucher/Coupon Report">Expired Voucher/Coupon Report</a>).

# 7. Once vouchers begin to expire:

- a. Examine the <u>Expired Voucher/Coupon Report</u> to ensure that the date of the voucher falls within the configured time limitations. The maximum allowable limitation is sixty days.
- b. When expired vouchers are added back into revenue by the system revenue recovery process, verify that the dollar amounts posted to the revenue recovery accounts on the <a href="Statistical">Statistical</a> <a href="Numeric Report">Numeric Report</a> are accurate.

#### Soft Count:

- 1. The count of the vouchers must be performed in the count room in compliance with currency acceptor drop and count standards.
- 2. Manually count the number of vouchers removed from the bill validator drop box for 5% of the slot machines on-line with the Aristocrat Quickets Prime module.
- 3. Trace totals from the manual count, by machine, to the Cummins Batch Report. Document any variances for accounting review.

### BlackBart Reports:

Each drop day accounting or auditing personnel shall:

 Trace the grand total "Actual Voucher Ticket Drop" column on the <u>Gross Drop Report</u> to the "Actual Voucher Ticket Drop" on the <u>Gross Drop Totals Report</u>.

Note: The "Actual Voucher In" column and the "Actual Voucher Ticket Drop" column on the <u>Gross Drop Report</u> should be the same.

2. Foot the current actual drop on the <u>Gross Drop Totals Report</u> and trace to the BlackBart <u>Statistical Numeric Report</u> and <u>Statistical Net</u> Win Multi Denominational Report.

3. Ensure that the "Total Voucher Tickets" from the <u>Sequential Voucher/Coupon Report</u>, net of voids from the <u>Voided Voucher/Coupon Report</u>, is included in the "Att Pd Payouts + Voucher Out" column total of the <u>Statistical Numeric Report</u> and Statistical Net Win Multi Denominational Report.

#### General:

1. On a sample basis foot and cross-foot the system generated reports to verify the clerical accuracy of the reports.

# **Personal Banker**

# Meter Readings:

For 2 consecutive days each week during the trial period manually read and record the "NCEP In" meters for a sample of 25 slot machines (representative of all slot machine platforms) on the Personal Banker system. These readings must be performed at a time that will minimize any timing difference between the manual readings and the Personal Banker reports.

- 1. Trace the manual meter reading to the <u>Machine Meters Report</u>. Investigate and resolve all variances noted.
- 2. Trace the "Amount" of the "NCEP In" on the <u>Machine Meters Report</u> to the <u>NCEP In Variance Report</u>. Investigate and resolve all variances noted.
- 3. Trace the "System NCEP In CUR" column, by machine on the <u>NCEP In Variance Report</u>, to the "PBT Promo Dollars Down" column on the <u>Personal Banker Transaction Slot Summary Report</u>. Investigate and resolve all variances noted.
- 4. Once a week foot the "PBT Promo Dollars Down" column on the <u>Personal Banker Transaction Slot Summary Report</u> to ensure the grand total is correct.
- 5. For a sample of 5 players per day foot and cross-foot the player's PBT transactions on the <u>PBT Player Detail Report</u>.
- 6. For the sample of players selected in step 5 above, trace the "Promo \$ Down" column subtotal from the PBT Player Detail Report to the PBT Player Summary Report.

- 7. Daily, trace the "PBT Promo Dollars Down" grand total from the Personal Banker Transaction Slot Detail Report to the "PBT; Promo Dollars Down" grand total on the Personal Banker Transaction Slot Summary Report, and to the "Promo \$ Down" column on the PBT Player Detail Report and PBT Player Summary Report.
- 8. Daily, trace the "Total NCEP In" grand total from the <u>Personal Banker Transaction Slot Summary Report</u> to the "PBT/Coupon Promo" grand total on the <u>Statistical Numeric Report</u> and the <u>Statistical Net Win</u> Multi Denominational Report.
- 9. Daily, review the <u>Super Playmate Audit Report</u> for propriety of transactions/adjustments and any other unusual occurrences (i.e., large amounts of points or promotional amounts credited to patron accounts). Investigate and resolve all exceptions noted.